

# UN India Knowledge Management Initiative: Solution Exchange



*Presentation by  
Steve Glovinsky, PeerConnect*

Digital Platforms for Knowledge Sharing and  
Cooperation in Climate Technologies

Side Event: ESCAP 80<sup>th</sup> Commission Session

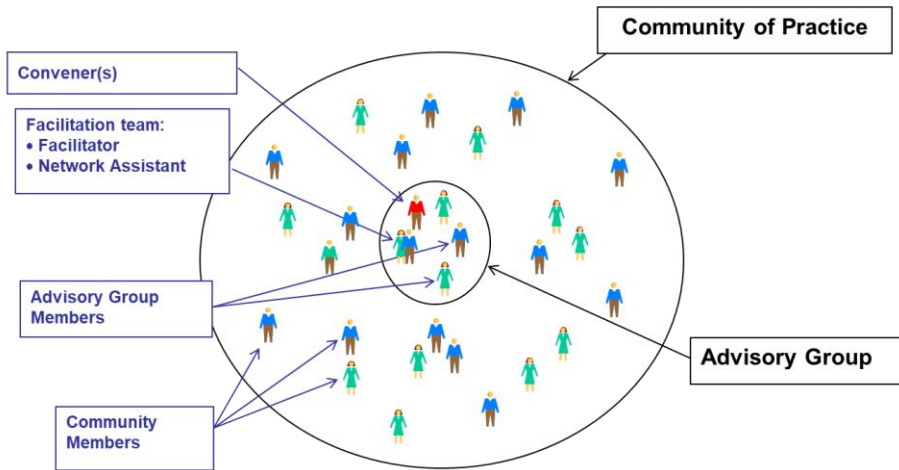
Organized by the Asian and Pacific Centre for  
Transfer of Technology (APCTT)

23 April 2024

# Peer-to-Peer Knowledge-sharing

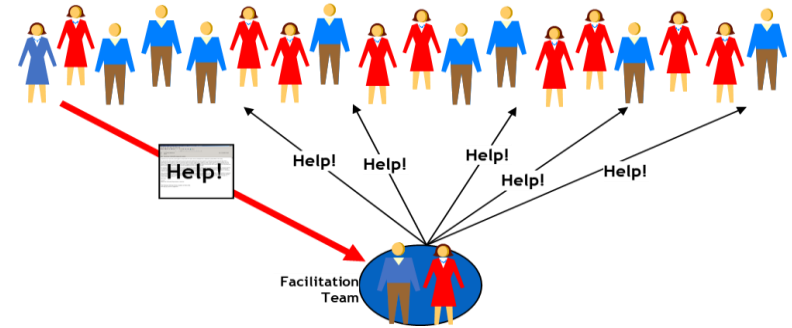
## The Solution Exchange model

### Community Organization

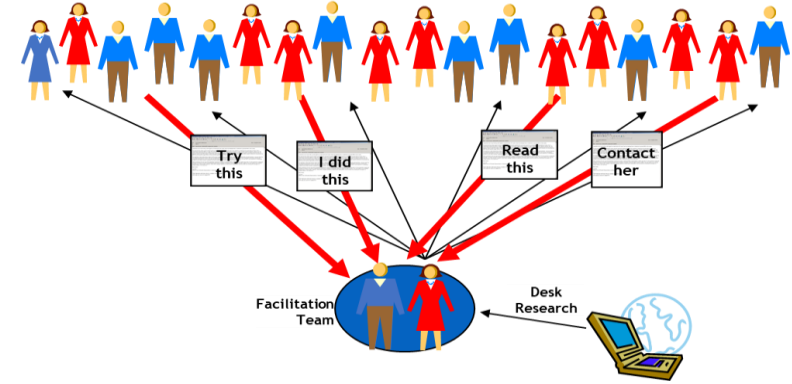


### How it works:

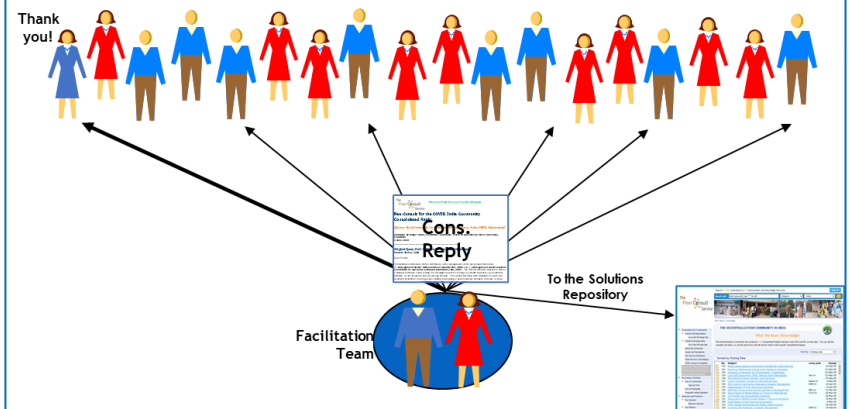
1. Member sends the Community a query (day 1)



2. Community offers Member solutions (days 2-11)



3. Consolidated Reply is prepared, sent & archived (days 12-15)



# Experiences from Solution Exchange India



11 Communities under the UN Country Team, 2005-2014



Decentralization (UNDP)



Water (UNDP)



Food & Nutrition Security (FAO)



Gender (UNIFEM)



Maternal & Child Health (WHO/UNICEF)



AIDS (UNAIDS)



Education (UNESCO)



Work & Employment (ILO)



Microfinance (ILO)



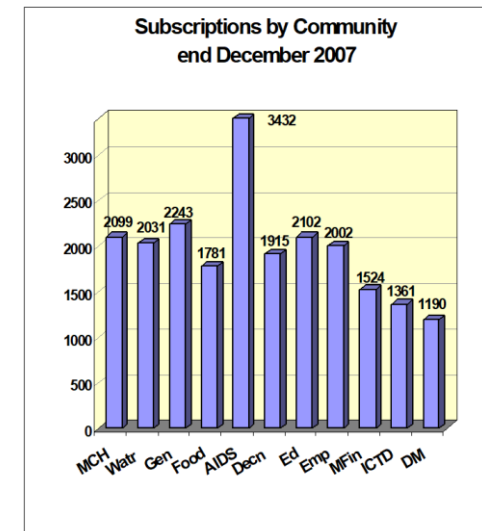
ICT for Development (UNESCO)



Disaster Management (UNDP)

## Results as of December 2007

- **12,000 subscribers**
- **25.9% participation**
- **550+ products**



# Sample of Solution Exchange Consolidated Replies

Water Community, India

## *Regenerating Traditional Irrigation Systems - Experiences*

From [Sarbeswara Sahoo](#), Kalpataru, Angul, Orissa  
Posted 21 November 2006



13 Contributors

## *Climate Change Adaptation in Water, Agriculture and Coastal Areas - Experiences*

From [Preeti Soni](#), Energy and Environment Division, UNDP, New Delhi  
Posted 27 November 2007

16 Contributors

Climate Change & Development Community, Pacific

## *Solutions for Overly-Abundant Seaweed*

From [Antoine De Ramon N'Yeurt](#), Pacific Centre for Environment & Sustainable Development, University of the South Pacific, Suva, Fiji  
Posted 27 May 2013



40 Contributors

## *Role of Traditional Knowledge to Address Climate Change Impacts*

From [High Chief Vaasiliifiti Moelagi Jackson](#), Faasao Savaii Society & SUNGO, Samoa  
Posted 25 March 2013

24 Contributors

Energy Efficiency & Energy Savings Community, Russia

## *Efficiency and Construction of Large Hydropower Plants – Comparison of Benefits and Dangers*

From [A. Martynov et. al.](#), Community Moderator, Moscow  
Posted 28 November 2010



31 Contributors

*“Solution Exchange has impacted program implementation; influenced national policies; improved capacities of individuals and organizations; enhanced knowledge and changed attitudes.”*

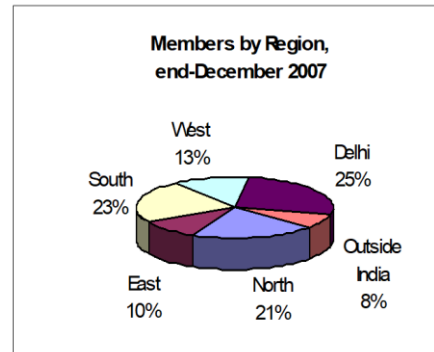
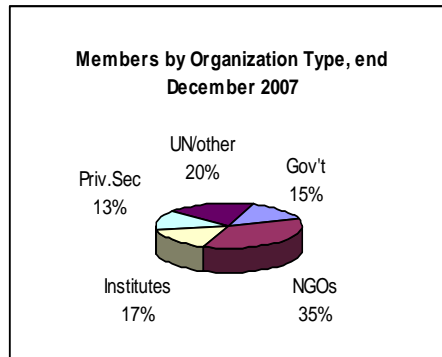
– Premchander & McDermott evaluation, 2007

*“Solution Exchange occupies a unique niche in India’s development scene, bringing together large numbers of development practitioners, researchers, policy makers and private sector organisations. There are several other portals but none matches the coverage and level of discussion.”*

– ODI evaluation, 2010

# Solution Exchange Success Factors

- **A Champion** – committed Community Convener/Convening Agency  
*(Like APCTT)*
- **A full-time Facilitation Team** – known and trusted by members  
*(Preeti and Pankaj can speak to this)*
- **Multiple stakeholder perspectives** – the “Balance” metric



- **Peer-to-Peer Knowledge-sharing** – building personal connections  
*(Unique to Solution Exchange)*
- **A trust-building model** – PeerConnect





Building impactful professional Communities

**PeerConnect** brings together professionals with common interests through a unique suite of online services that build trust, increase productivity and enhance effectiveness

**Based on over 20 years of experience building vibrant peer-to-peer knowledge-sharing networks in the UN**  
*Over 25 Communities, 15,000 professionals, 1,000 knowledge products*

### PeerConnect's Services

PeerConnect's four service offerings represent the journey of Community members through increasing levels of familiarity and trust – from sharing, to consulting, to collaborating, to engaging as a group

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**SHARE – Your Community's Social Network**

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**CONSULT – Your Community's Solution-sharing Space**

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**COLLABORATE – Your Community's Creation Space**

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**ENGAGE – Services Your Community Can Use**

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In addition to the interactive services, PeerConnect offers

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**COLLECT – Your Community's Knowledge Repository**

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### PeerConnect's Roadmap

PeerConnect's four phases – Preparatory, Start up, Transition, Institutionalization – bring a Community from concept to self-sustaining, influential and impactful Professional Association in two years

